



# QUALITY CHAIN

**When it comes to customer satisfaction,  
the following three links are important to keep  
in mind for a successful relationship.**

***Buy high quality GSP products to strengthen the  
chain.***

## **Professional Experience & Training**

- ⦿ Upgrade skills often.
- ⦿ Stay updated with current technologies.
- ⦿ Attend educational opportunities and sessions.

## **Quality Parts**

- ⦿ Expand product knowledge.
- ⦿ Do not make decisions on cost alone.
- ⦿ Utilize manufacturers' tools and resources.

## **Precision Tools & Equipment**

- ⦿ Always follow manufacturers' guidelines.
- ⦿ Proper torque specs are important – use of impact wrench will likely exceed those specifications.
- ⦿ Understand special tool requirements.

***For more information about the GSP quality Chain, please visit:***

***[www.gspnorthamerica.com](http://www.gspnorthamerica.com)***



***Quality Driven Performance***